



wurtzel family dentistry

Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe. In addition, we have installed a REME-HALO in-duct air purifier, that releases hydro-peroxide plasma killing bacteria, mold and viruses.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office. (Screening questions can be found at www.annarbordentist.com They will be posted outside the front door.
- A forehead temperature will be taken before entering the practice (<100.4 F)
- You will be REQUIRED to wear a MASK to enter the office.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- You may see that our waiting room will no longer offer magazines, children's toys, refreshments and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

When arriving to your appointment on the day:

- Call us upon the arrival of your visit
- Please wait in your car and someone from our office will come out to get you
- The patient will be escorted inside. Current guidelines advise limiting the number of people in our office facility. We ask that the patient come in by themselves. If this is not possible, one adult ONLY may escort them (sorry, no siblings may accompany them at this time)

It's HOT outside but it's COLD in here

We are going above and beyond following the recommended CDC guidelines for dental offices. Our dentists, assistants and hygienist are wearing more to protect themselves and our amazing patients. To make working conditions more comfortable for them, we have cranked up the air conditioning. If you are prone to being cold, you might want to bring a blanket or sweater with you to your visit.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at (734) 971-2675 or visit www.annarbordentist.com

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Wurtzel Family Dentistry